



ROBOCALLS

HOW TO MANAGE THE INCREASE IN UNSOLICITED CALLS

Unsolicited calls are not only annoying, most are illegal. If you are tired of getting robocalls on your home or mobile phone you can learn more about how to block them at FTC.gov/calls.

The Federal Trade Commission (FTC) is continuously working to combat these calls. On June 5th the FTC announced a lawsuit against a group of defendants that seemingly are responsible for billions of illegal robocalls. [Read more](#)

Robocalls that aim to sell you something are illegal whether you're on the [Do Not Call Registry](#) or not, unless a company has your written permission to call you.

Report illegal robocalls at FTC.gov/complaint

[Learn how to block unwanted calls with tips from the FTC.](#)

How to stop unwanted calls
ON A MOBILE PHONE



See what **built-in features** your phone has.



Download a **call-blocking app**.

- Some apps are **free**, but others charge a monthly **fee**.
- Some apps will **access your contacts**.
- Calls might be **stopped**, **ring silently**, or go straight to **voicemail**.



See what services your **carrier** offers.



Report unwanted calls at ftc.gov/complaint

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How to stop unwanted calls
ON A LANDLINE



See what services your **carrier** offers.



Install a **call-blocking device**.

Some use **blacklists** to

- stop unwanted calls
- divert calls to voicemail

Some use **whitelists** of approved numbers.



Some services are **free**, but others charge a monthly **fee**.



Report unwanted calls at ftc.gov/complaint

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